

A G E N D A
REGULAR MONTHLY MEETING OF THE BOARD OF DIRECTORS
SEAL BEACH MUTUAL SIXTEEN
November 3, 2020
Meeting begins at 9:30 a.m.
Zoom Video and Call Conferencing Meeting

TO ATTEND: The Shareholder will be provided with instructions on how to access the call via telephone upon the Shareholder contacting Mutual Administration and requesting the call-in information. Please submit your information, including your name, Unit number, and telephone number, via e-mail at mutualsecretaries@lwsb.com, by no later than 3:00 p.m., the business day before the date of the meeting.

TO PROVIDE COMMENTS DURING MEETING: In order to make a comment during the open Shareholder forum, the Shareholder must (i) notify their director of their intent to speak during Shareholder open forum, or (ii) submit their information, including their name, Unit number, and telephone number, via e-mail at mutualsecretaries@lwsb.com, by no later than 3:00 p.m., the business day before the date of the meeting.

1. CALL TO ORDER/PLEDGE
2. ROLL CALL
3. INTRODUCTION OF GRF REPRESENTATIVE, STAFF, AND GUESTS:
 - Ms. Isom, GRF Representative
 - Ms. Hopkins, Mutual Administration Director
 - Mr. Harper, Building Inspector
 - Ms. Barua, Portfolio Specialist
 - Ms. Givehand, Recording Secretary
4. SHAREHOLDERS' COMMENTS (2-3 minutes per shareholder)
5. GUEST SPEAKER Mr. Rocha
 - a. Discuss the GRF Security Guidebook (pp.3-6)
6. APPROVAL OF MINUTES:
Regular Meeting Minutes of October 6, 2020
7. BUILDING INSPECTOR'S REPORT Mr. Harper
Permit Activity; Escrow Activity; Contracts & Projects; Shareholder and Mutual Requests (pp.7-8)
8. GRF REPRESENTATIVE Ms. Isom
9. **UNFINISHED BUSINESS**
No Unfinished Business
10. **NEW BUSINESS**
 - a. Discuss and vote to approve Monthly Financials (p. 9)
 - b. Discuss Policy 7425.16 Garden Areas and Tree Shrubs
 - c. Discussion on AB 3182

- d. Mutual Monthly Expenditure Recap
- e. Discussion on Newsletter
- f. Discussion on Notice of Disclaimer regarding Dual Ownership (p.10)

STAFF BREAK BY 11:00 a.m.

- | | |
|--------------------------------------|---------------|
| 11. SECRETARY / CORRESPONDENCE | Mrs. Clawson |
| 12. CHIEF FINANCIAL OFFICER'S REPORT | Mr. Gillespie |
| 13. MUTUAL ADMINISTRATION DIRECTOR | Ms. Hopkins |
| 14. ANNOUNCEMENTS | |

**NEXT REGULAR BOARD MEETING: Tuesday, December 1, 2020, at 9:30 a.m.
via CH4/Zoom**

- 15. COMMITTEE REPORTS
 - a. Grounds and Physical Property
 - b. Emergency Preparedness
- 16. DIRECTORS' COMMENTS
- 17. ADJOURNMENT
- 18. EXECUTIVE SESSION

STAFF WILL LEAVE THE MEETING BY 12:00 p.m.

Knob Lock Procedures

A knob lock device is designed to lock around a door knob to prevent the knob from turning and accessing the keyhole. These devices are used by security to secure a residence for a variety of reasons. The most important reason a residence is 'knob locked' is to ensure anyone accessing the residence (such as after a death of a resident) has the legal authority to do so.

Security may be asked to install a knob lock by:

- Stock Transfer Department
- Mutual President

All requests for use of a knob lock will be noted on a Knob Lock Report. This report documents information regarding the initial request, who installed the device, and who removed the device.

Some knob lock devices will not fit certain types of locks (such as custom locks). Mutuals may have other types of locking devices or systems to secure a door. Any additional type of equipment or device beyond the basic knob lock system (such as boarding up a unit with plywood) will be ordered and installed by the Mutual or installed by the Service Maintenance Department.

Resident Welfare Checks

The Security Department conducts resident checks after being notified by someone who is concerned about a resident's safety. When a security officer is called out to a residence to conduct a resident check:

- Whenever possible, two security officers should be present when entry is made to the residence.
- Knock on the door loudly and state you are from the Security Department.
- If there is no answer, use the residence key found in the lockbox to gain entry.
- When entering the residence state in a loud voice you are from the Security Department.

If all rooms are checked and no one is found, please ensure you have checked the following areas for someone:

- Shower
- Underneath the bed
- All closets
- Underneath large piles of clothes or blankets

If a person is found and they require immediate medical attention:

- Call 911 immediately from the resident's phone.
- If a resident's phone is not available, use a two-way radio to advise dispatch to call 911 immediately.
- After calling 911, security officers should remain outside of the residence and wait for police, fire, and/or a coroners' unit to arrive.

The watch commander will complete the Resident Check Log to document the resident check.

Occupancy Checks

An occupancy check is a procedure where a Mutual verifies all people residing inside a unit to ensure that all regulations of the occupancy agreement are being followed.

If it is not an emergency and a Mutual representative wishes to conduct an occupancy check, please refer them to the Mutual Administration Department. Mutual Administration has the expertise to advise a Mutual of the best course of action to take to ensure occupancy agreement compliance.

If it is decided that an occupancy check is warranted, Mutual Administration will send an e-mail request and approval to the watch commander. The patrol unit completing the occupancy check will complete an Occupancy Check Report and send a copy to the Mutual Administration Department.

Death Investigations

If security is called to a location where someone is deceased or if during a resident check a person is found deceased:

- Call 911 immediately from the resident's phone.
- If a resident's phone is not available, use a two-way radio to advise dispatch to call 911 immediately.

On most occasions, police and coroner units will be taking over the investigation. Remain outside of the residence until the police and/or coroner clear the scene.

When there is activity of this type at a residence, other resident's may ask a security officer what is happening at the location. To maintain confidentiality, Security will advise anyone who is asking about the incident, "We received a request for medical aid at this address." *EXCEPTION: If a Mutual President or Director ask about this type of incident, the security officer may share that there is an on-going death investigation at the scene.*

The security officer at the scene will complete a Death Investigation Report as soon as possible after the incident. If the Mutual President was not at the scene, the watch commander on duty will immediately e-mail the Mutual President to advise them of the incident.

Interactions Involving Family Members at a Death Investigation

The loss of a loved one is a very stressful event for a family. As the security officer at the scene, you may be dealing with a wide range of emotions, even if a death was expected.

When loved ones are at a residence of a deceased person, be patient and give family members the time to grieve. **NEVER** say to a grieving person:

- "He's in a better place."
- "It was his time."
- "There's a reason for everything."
- "I know how you feel."

It is best to be silent or you may simply say, “I’m sorry for your loss.”

Establishing Legal Authority

After a death investigation is completed, security must ensure that anyone who wants to stay at the residence after the scene has been cleared by police and/or coroner has ‘legal authority’ to remain inside the residence.

Establishing who has legal authority to remain at a residence with unlimited in and out and overnight stay privileges can be confusing. Family members and/or caregivers may be advise you that they have legal authority of a residence due to the fact they have a “Power of Attorney”, an “Executor of a will”, a “Non-resident co-owner” or “Head of a trust and an inheritor.”

The only people with legal authority to stay in a residence after a resident death are:

- Member resident
- Co-Occupant

Security officers do not have the power to review or interpret legal documents or determine who has legal authority to stay in a residence. All legal authority issues must be reviewed and approved by the Stock Transfer Department.

Caregivers have no authority to stay after a resident is deceased.

Security may not allow any unauthorized person to stay at a residence of deceased shareholder. Security should advise anyone remaining in the unit in a firm but polite manner:

“I’m Security Officer _____. Your name, Sir/Ms. _____? Mr/Ms _____, unfortunately, since there is no member resident or a co-occupant present, I must ask you to leave. You may call the Stock Transfer Office during regular business hours and they will be able to assist you in how to gain access to the unit.”

If unauthorized people still refuse to leave the unit, The Security Officer will state:

“Please understand we must protect the interest of the deceased, so I must ask you to leave.”

If unauthorized people continue to stay, the security officer will notify the watch commander. The watch commander will notify the Mutual President immediately regarding the refusal to leave, regardless of the date or time. The Mutual President has the authority to allow someone to stay in a unit or ask them to leave.

If the Mutual President denies anyone from staying in the unit and they still refuse to leave, the Mutual President can ask us to contact the Seal Beach Police Department for assistance. Security will follow the instructions of the police department at the scene. If police officers allow unauthorized persons to stay in the unit and police will take no further action, ensure you receive the name and serial number of the police officer at the scene to document on the report.

If a Mutual President allows someone to stay in the unit, ensure this information is noted in the report.

Coroner's Investigations

When a Coroner is conducting a death investigation they may place a 'Coroners Seal' on the door when they leave the residence. This seal forbids anyone from entering the residence (including those who have legal authority to do so) until they have completed their investigation.

After a Coroner's investigation is completed, they will usually notify the next of kin to the deceased that their investigation is complete and they may enter the residence. However, there are two important issues to remember:

- Even though the next of kin are stating the Coroner is allowing entry, this information must be verified with the Orange County Sheriff-Coroner/Coroner Division. This information will be documented by the watch commander on a Coroner's Information Report.
- If the coroner verifies that entry is allowed, the Security Department must ensure that the next of kin must have legal authority to enter the residence. If the next of kin does not have legal authority, they may not enter.

Refer any next of kin claiming legal authority to the Stock Transfer Department.

INSPECTOR MONTHLY MUTUAL REPORT

MUTUAL: **16**

INSPECTOR: **Mark Harper**

MUTUAL BOARD MEETING DATE: **November 3, 2020**

Print Date 10/26/2020

PERMIT ACTIVITY

UNIT #	DESCRIPTION OF WORK	GRF/CITY PERMIT	START DATE	COMP. DATE	CHANGE ORDER	FINAL INSPECTION	CONTRACTOR / COMMENTS
50-A	INTERIOR DOOR	BOTH	09/09/20	10/20/20	NO	10/19/20 FINAL	LOS AL BUILDERS
50-F	HEATPUMP	BOTH	10/15/20	11/15/20	NO	NONE	ALPINE HEATING & AIR
51	ROOFING	BOTH	09/15/20	10/20/20	NO	09/11/20 RSHEAT	JORDAN ROOFING
51	ROOFING	BOTH	09/15/20	10/20/20	NO	10/16/20 FINAL	JORDAN ROOFING
51-B	WINDOWS	BOTH	09/21/20	10/10/20	NO	NONE	OGAN
51-B	HEATPUMP	BOTH	09/29/20	10/29/20	NO	10/09/20 FINAL	ALPINE HEATING & AIR
52-B	REMODEL	BOTH	11/16/20	12/15/20	NO	NONE	BERGKVIST
53-C	WINDOWS, DOOR	BOTH	10/19/20	11/19/20	NO	NONE	SWENMAN
54	ROOFING	BOTH	09/15/20	10/20/20	NO	09/24/20 ROOF SH	JORDAN ROOFING
54	ROOFING	BOTH	09/15/20	10/20/20	NO	10/16/20 FINAL	JORDAN ROOFING
54-E	DISHWASHER	BOTH	10/19/20	11/30/20	NO	NONE	BERGKVIST

Escrow Activity

UNIT#	NMI	PLI	NBO	FI	FCOEI	COE Date	ROF

NMI: New Member Inspect PLI: Pre Listing Inspect NBO: New buyer Orientation FI: Final Inspect FCOEI: Final COE Inspect COE: Close of Escrow ROF: Release of Funds

Contract Services

Project Discription

Fenn Pest & Termite	Termite Inspections Ex 2022
Fenn Pest & Termite	Bait Station Ex 08/2023
Johns Landscape/Anguiano Lawn Care	Month to Month

INSPECTOR MONTHLY MUTUAL REPORT

MUTUAL: **16**

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Jordan Roof	Reroof Ex 10/2020
JC Kress	Kitchen Hoods for Reroof Ex 10/2020
John Bergkvist	Dryrot and Paint Repair for Reroof Ex 10/2020
Sewer Cleaning Bid - Empire Bid for Years 2020/ 2022 Outgoing Only - 2021 Outbound & Under Bldg. - 3 Year Total \$965.58	

Site Visits

54-G	10/7/2020	Skylight Leak

Mutual Corporation No. Sixteen

MEMO

TO: MUTUAL BOARD OF DIRECTORS
FROM: MUTUAL ADMINISTRATION
SUBJECT: DISCUSS AND VOTE TO APPROVE MONTHLY FINANCIAL (NEW BUSINESS, ITEM A)
DATE: NOVEMBER 3, 2020
CC: FILE

I move to acknowledge, that per the requirements of Civil Code Section 5500(a)-(f), a review has been completed of the mutual's reconciliations of the operating and reserve accounts, operating revenues and expenses compared to the current year's budget, statements prepared by the financial institutions where the mutual has its operating and reserve accounts, income and expense statement for the mutual's operating and reserve accounts, the check registers, the monthly general ledger and delinquent assessment receivable reports for the month of October 2020.

Notice of Disclaimer Regarding Dual Ownership

The purpose of this Notice of Disclaimer is to set forth information regarding dual ownerships:

Article 5 of the Occupancy Agreement states that "Member shall not own more than one share of stock in Corporation, or any other Mutual Corporation located in Seal Beach Leisure World concurrently, Member being expressly obligated to fully divest ownership in Corporation prior to acquiring, owning or occupying a dwelling unit other than as set forth above."

Some Mutuals *do not allow dual ownership*. If you wish to go on title of an additional unit you must first contact both Mutual Boards.

By our signatures below, it is acknowledged that I have read and received a copy of the Notice of Disclaimer Regarding Dual Ownership.

Remove 3rd paragraph

This doesn't make sense

Prospective Buyer's Signature

Date

If occupancy agreement states you can't - what does the 3rd paragraph mean?